

# DISCOVERING SOUTH KENTUCKY

www.skrecc.com • DECEMBER 2020

## Member appreciation week highlights

South Kentucky RECC celebrated 82 years of service in October. South Kentucky RECC was formed as a member-owned, not-for-profit cooperative with each of its electric consumers being one of its member-owners. It was founded on the idea that the cost of electricity to its owners/members would be just what it cost to provide the electricity.

Since its beginning in 1938, South Kentucky RECC has grown and spread over parts of 11 Kentucky and two Tennessee counties with about 68,000 connected meters. To recognize the importance of its members, the co-op used October's National Co-op Month as a time to honor them by hosting member appreciation days at each of the five offices.

The drive-thru events held at each local office allowed South Kentucky RECC members to register and get a free bucket with LED lightbulbs. (This was the first time buckets and bulbs were given at member appreciation, as they are normally given to members at annual meeting; however, due to



This is a drone photo of member appreciation day at the Somerset headquarters taken by South Kentucky RECC Dispatch and Technical Services Manager Dallas Hopkins.

COVID-19, annual meeting had to be canceled for 2020.)

Member appreciation week was a great time for SKRECC employees and

members to be able to safely interact, and in all, more than 3,900 members attended member appreciation week at the co-op's offices. **DSK**

### Congratulations to our prize winners! Listed by office:

<b>Clinton County:</b>	<b><u>55-inch television</u></b>	<b><u>Laptop computer</u></b>	<b><u>Electric weed eater</u></b>
<b>McCreary County:</b>	Mike Craig	Kent Shearer	Larry Craig
<b>Pulaski County:</b>	Roger Vann	Christopher Erbaugh	Andrew Kidd
<b>Russell County:</b>	Kyle Lefler	Shawn Osborne	Donald Crouch
<b>Wayne County:</b>	Keith Scholl	Windle Knight	Sara Meece
	William Lay	William Wilhite	Frank Staley



SKRECC Energy Advisor David Withers used an iPad to register a member in Russell County. Photo: Joy Bullock



There was a steady stream of members at the McCreary County office for member appreciation. Photo: Dallas Hopkins

*Thank you to our members.*



Clinton County Crew Foreman Dustin Smith and Line Technician Dylan Hatcher were ready with buckets for members in that county all day. Photo: Tammy Cash



SKRECC Service Technician David Piercy explains the member information update and how to register for the truck giveaway (more about the giveaway on page 28D) while giving buckets to members in Wayne County. Photo: Joy Bullock

# A convenient way to pay

When it comes to doing business with South Kentucky RECC, we are always trying to make it convenient, safe and simple for our members. We understand that our members like to be able to conduct business when it is suitable for them, which is why the co-op has added another way to pay.

CheckOut allows South Kentucky RECC members to pay their bill at local, participating retailers, including Dollar General, Family Dollar, CVS Pharmacy and Speedway, which are open 7 days a week, and often have hours later into the evening making it very convenient.

To use CheckOut, members may visit the SKRECC website: [www.skrecc.com](http://www.skrecc.com). Click the CheckOut link, enter your account number (found on your statement) in the

appropriate field and click find my account. You will then be asked to verify your street/house number. If correct, click the “Get Your Barcode” button and your personalized barcode, which ties back into your South Kentucky RECC account, will appear. Either print it or send it to your email to be used at a local retailer.

Take your barcode to one of the participating businesses and present it at the checkout. The cashier will scan your barcode, but will not have access to or any information about your account.

A cash-only payment can then be made to your account. The payment will post immediately. The retailer will charge a \$1.50 fee for the transaction.

South Kentucky RECC was started more than 80 years ago on the idea

that it could help make life easier for its members by providing electricity. Today, we continue with that same premise—to make life easier and better for our members. #WeAreSKRECC

**Merry Christmas**  
*May your holidays be merry and bright!*

**SK South Kentucky RECC**  
 A Touchstone Energy Cooperative

[www.skrecc.com](http://www.skrecc.com)

**Our offices will be closed Thursday, December 24, and Friday, December 25, for Christmas, and again Friday, January 1, for New Year's Day, but our service never takes a break.**

If you have an outage or issue, South Kentucky RECC employees will be at work before you unwrap the last gift. Call your local office or (800) 264-5112 to report an outage.

If you need to make a payment, there are several ways to pay: •By phone (800) 264-5112 •Online at [www.skrecc.com](http://www.skrecc.com)  
 •By CheckOut at participating retailers •Somerset office kiosk •By mobile phone app—SKRECC

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South Kentucky RECC is an equal opportunity employer and provider.

Visit [www.skrecc.com](http://www.skrecc.com) to pay your bill online, to visit our outage center, or for more information about the Co-op Connections Program.

To report an outage 24/7/365, please call your local office, (800) 264-5112, or set up your account to be able to text outages. Please do not report outages via social media.

**Plug into South Kentucky RECC. Follow us on social media:**



South Kentucky RECC retired serviceman Harlan Stout, right, who worked for the co-op for 55 years and was selected for the National Lineman Hall of Fame for 2020, was recognized by Somerset Mayor Alan Keck, left, for his years of service. Mayor Keck awarded Harlan the key to the city for his "outstanding dedication and service." The award states, "The City of Somerset appreciates your hard work and commitment in helping move our area forward."

## Register for truck giveaway



South Kentucky RECC is giving you the chance to be in the drawing for a 2011 four-wheel-drive Ford Ranger with a topper. Each member that attended Member Appreciation Days in October was given a

registration in their buckets. If you were unable to attend, you can visit our website—[www.skrecc.com](http://www.skrecc.com)—and print a Member Appreciation Truck Giveaway form, which helps us make sure all the information on your account is correct. Once you fill it out, you can mail it in with your statement, mail it separately to SKRECC, P. O. Box 910, Somerset, KY 42502, or drop it off at your local office. The drawing will be held at 11 a.m. ET on December 18.

# Enter to Win!

Visit [www.skrecc.com](http://www.skrecc.com), download the member appreciation truck giveaway form, fill it out and mail it to P. O. Box 910, Somerset, KY 42502.